IN THE CASE OF CUSTOMER´S ILLNESS

1

Ensure patient´s safety

2

Call a doctor on duty / 112 Description of illness. Consultation on whether the patient needs to be hospitalized

3

Make sure the patient is treated as well as possible and provide appropriate first aid if necessary

4

Prepare for the arrival of paramedics if applicable

5

Take care of relatives / fellow travelers and other guests

6

Fill out an incident report